FROM SMALL-WORLD NETWORKS TO COMPUTATIONAL SOCIAL SCIENCE

Duncan J. Watts Microsoft Research



Small-World Networks (Watts and Strogatz, 1998)



Increasing randomness

DMS-9500948, \$180K, "Nonlinear dynamics of oscillator arrays", 7/1/95-6/30/98 (Steven H. Strogatz) DMS-9627189, \$185K, "Mutual synchronization of biological oscillators," 8/15/96-7/31/00 (Strogatz)



Network Science circa 2000

- Lots of interest from Physics and CS communities in previously social science questions
 - Generative models of network structure and growth, contagion on networks, influence maximization, dynamics of cooperation, etc.
- Many interesting theoretical results, but empirical progress impeded by relative difficulty of
 - Gathering population-scale observational data
 - Conducting large-scale experiments
- As it turned out, web was just starting to reveal it's importance to social science



Small World Experiment Dodds, Muhamad and Watts (Science, 2003)

- Replicated Stanley Milgram's famous experiment
 - 1 target in Boston, 300 "letter chains", 64 completions
 - Led to "six degrees of separation"
- Used Email in place of letters
 - 18 Targets, 24,000 Chains, 60,000 participants in 166 countries
- Average length of chains = 4
 - But corrected median chain length
 = 7 (same as Milgram)
- Discovery of "bored at work" network



SES-0094162 \$371,877, "Career: Theory and Applications of Complex Social Networks," 09/01/01-08/31/06 (Duncan J. Watts)

Music Lab Salganik, Dodds, Watts (Science, 2006)

- Conducted experiment on social influence and market dynamics
 - 14,000 participants chose between 48 songs by unknown bands
 - Randomly assigned to 'social influence' and 'independent' conditions
- Social influence simultaneously increased inequality and unpredictability
 - Helps explain why hits are so unpredictable
 - Also showed that markets "construct" preferences as well as reveal them

SES-0094162 \$371,877, "Career: Theory and Applications of Complex Social Networks," 09/01/01-08/31/06 (Duncan J. Watts)



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Dynamic Networks (Kossinets and Watts 2006)



SES-0339023, \$268,663, "EITM: The Structure, Evolution, and Function of Large-Scale Social Networks: Theory, Data, and Experiment," 04/23/04-04/22/06 (DJW)

Virtual Labs

- Amazon Mechanical Turk created in 2005
 - Since developed into generic "crowd-sourcing" site
- Since 2008, also used as platform for recruiting and paying participants in "virtual lab" experiments



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Networked Games

- Unit of analysis was still the individual
 - Ideally want N>>1 simultaneous participants
- Solution: construct a panel
 - Run a series of preliminary games with small N
 - In process recruit a panel of players who agree to provide details and to be contacted for subsequent games
 - Notify panel in advance of upcoming games
 - Use waiting room to get N players
- Have now run over 500 networked experiments
 - Cooperation in fixed networks (Suri and Watts 2011)
 - Cooperation in dynamic networks (Wang et al 2012)
 - Collaborative learning in fixed networks (Mason and Watts 2012)

Research conducted at Yahoo! Research using AMT







Structural Virality of Online Diffusion (Goel, Anderson, Hofman, Watts, 2015)



Research conducted at MSR using Twitter data



Collective Problem Solving (Mao, Suri, Mason, Watts 2015)



Research conducted at MSR using AMT + Meteor

Digital Ethnography?



Data Visualization with D3 (Heer, Bostock)

Some General Themes

- Social science is becoming a computational science
 - Driven first by computing power, then by data/platforms
 - CSS could be next Computational Biology
- Federal funding and Industry labs both critical
- Industry also critical as a source of data
 - Facebook, Twitter, Amazon, Yahoo!, Microsoft, Foursquare
- Open source software/platforms also important
 - R, Meteor, D3
- Research has arguably inspired industry
 - Facebook inspired by network science of late 1990s
 - BuzzFeed inspired by influence research of mid 2000s



The Future

 Looking back 15 years, would have been hard to imagine then what is possible today

> "A completely observable social network of a billion people? Inconceivable!" (Duncan Watts circa 1995)

- Equally hard to imagine what will be possible 15 years from now, but some trends are:
 - Smartphones/wearables as social sensors
 - Experimental macrosociology
 - Instrumentation of organizations
- One area in which surprisingly little progress has been made is integration of the disciplines / research methods
 - Will be needed to solve real problems



THANK YOU

http://research.microsoft.com/en-us/people/duncan/

http://everythingisobvious.com







