

Speakers' Biographies

Dorothy Robyn

Dr. Dorothy Robyn serves as the Commissioner of the Public Buildings Service (PBS) for the U.S. General Services Administration (GSA). As PBS Commissioner, Dr. Robyn leads one of the largest and most diversified public real estate organizations in the world. The Public Buildings Service is responsible for providing superior workplaces for federal customer agencies at good value for the American taxpayer.

Dr. Robyn manages the nationwide asset management, design, construction, leasing, building management and disposal of approximately 375 million square feet of government-owned and leased space, accommodating over 1 million federal workers, and covering all 50 states, six U.S. territories and the District of Columbia. Additionally, Dr. Robyn oversees an annual budget of more than \$9.4 billion and a workforce of almost 6,800.

Immediately prior to joining GSA, Dr. Robyn served as the Deputy Under Secretary of Defense for Installations and Environment at the Department of Defense. At DoD, she was the senior real property officer and provided department-wide oversight of US military bases around the world. These assets are valued at \$850 billion and include 29 million acres of land, 300,000 buildings, and 2.2 billion square feet of building space. Dr. Robyn led DoD's facility energy initiative, which is designed to reduce the Department's \$4 billion-a-year facility energy bill and improve the energy security of military bases that are largely dependent on the commercial electric power grid. She also oversaw the final implementation of the 2005 round of base realignment and closure (BRAC), the largest BRAC round undertaken by DoD, and she led DoD's effort to get additional BRAC rounds in 2013 and 2015.

From 1993 to 2001, Dr. Robyn served as Special Assistant to the President for Economic Policy and a senior staff member of the White House National Economic Council. She was responsible for issues in transportation and infrastructure, aerospace and defense, science and technology, and competition policy. Before she joined the DoD in 2009, she was a principal with The Brattle Group, an economic consulting firm that specializes in competition and antitrust, energy and the environment. In the 1980s, Dr. Robyn was an assistant professor at Harvard's Kennedy School of Government, where she taught management and business-government policy.

She is co-author (with William Baumol) of *Toward an Evolutionary Regime for Spectrum Governance: Licensing or Unrestricted Entry?* (Brookings Press, 2006) and author of *Braking the Special Interests: Trucking Deregulation and the Politics of Policy Reform* (University of Chicago Press, 1987).

Dr. Robyn holds a B.A. from Southern Illinois University and a Ph.D. and M.P.P. in public policy from the University of California at Berkeley. She is a native of St. Louis, Missouri.

Gavin Bloch

Mr. Gavin Bloch serves as the National Director of Workplace Strategies at Jacobs KlingStubbins. In this capacity he helps lead a team that facilitates the development of new workplace strategies that support the global business goals of many of Jacob KlingStubbins Fortune 500 customers.

Mr. Bloch was previously Chief Asset Officer of the Public Buildings Service of the U.S. General Services Administration where he was the project manager, and instrumental in creating the processes and methodologies, for a prototype mobile work environment at GSA's headquarters. The project was the winner of the federal government's Workplace Innovation Award in 2012 and is considered a leading example of a workplace that supports mobility.

Mr. Bloch has over twenty years of commercial, institutional and corporate real estate experience and holds an M.B.A. from the University of Notre Dame and a B.B.A. from Loyola Marymount University. He also holds the Senior Leader of Corporate Real Estate (SLCR) and Master of Corporate Real Estate with Honors (MCR.h) credentials from CoreNet Global.

Bart Bush

Mr. William B. "Bart" Bush was appointed Assistant Commissioner for the Office of Client Solutions, Public Buildings Service (PBS), General Services Administration (GSA) in October 2011. In this position Mr. Bush is responsible for the coordination of PBS's client relationships and the creation and implementation of business processes, tools, training and guidance to support the acquisition and delivery of space assignments and related services to GSA's clients. Prior to his appointment Bart served as Assistant Commissioner for Real Property Asset Management and as Regional Commissioner for PBS in the National Capital Region (NCR) since joining GSA in 2006.

Prior to his service with the Federal Government, Bart served as Deputy Commissioner for State of New York Office of General Services Real Property Management & Development Group. He also was elected to the Syracuse, NY, Common Council in 1989 and re-elected in 1993. Mr. Bush also served as Economic Development Director for the City of Syracuse, and worked in the private sector with Dean Witter Reynolds.

A native of Upstate New York, Mr. Bush is a graduate of Denison University in Granville, Ohio. He, his wife Cathy and five sons live in Reston, Virginia.

Christopher Wisner

Mr. Chris Wisner has served as the Assistant Commissioner for the PBS Office of Leasing since March of 2012. He joined GSA in March of 2009 as the Director of Real Estate Acquisition Policy in the Office of Real Estate Acquisition. Chris came to GSA with more than twenty years of experience in the private sector real estate and strategic portfolio management. He has held executive management positions in real property portfolio management and strategic planning with Coldwell Banker Commercial, Savvis Communications, Cable & Wireless Worldwide plc, and MCI Communications.

Flavio Peres

Mr. Flavio Peres has led the office of Real Property Utilization and Disposal as Deputy Assistant Commissioner since February 2012, where he focuses on helping client agencies improve mission effectiveness through consolidating space needs, improving utilization, and divesting of space no longer needed to fulfill mission needs. His key areas of focus for the national program include; developing sound performance indicators, building the GSA disposal brand, improving IT systems, expanding usage of alternative financing and capturing a greater market share.

Before moving to Utilization and Disposal, Mr. Peres led the Portfolio Management office, where he was responsible for managing a portfolio of over 360 million rentable square feet in more than 9,000 locations across the United States. In this role, Mr. Peres managed the development of capital investment and leasing plans, asset business strategies, created pricing policies and set performance goals for PBS's real estate portfolio.

During his leadership, Portfolio began integrating sustainability into its asset decision making framework, reinstated a 5-year capital planning process, and emphasized the cost and productivity benefits of efficient space utilization in portfolio planning making it an integral criteria of all project decisions. He also delivered a new portfolio inventory system (REXUS), and improved the financial performance of the leased inventory by over 20 percent.

Previously, Mr. Peres led PBS's revenue division, where he was responsible for forecasting and tracking revenue collection of over \$8 billion annually. Mr. Peres has 10 years of experience in public service with GSA and previous experience in policy and analysis. Mr. Peres is a graduate from the University of Maryland and has a MBA from The George Washington University.

Charles Hardy

Mr. Charles Hardy serves as Chief Workplace Officer at GSA Public Buildings Service. Prior to joining this position in 2011, Mr. Hardy served as the Regional Recovery Executive of GSA's Public Buildings Service, Great Lakes Region. As the agency's regional lead executive in charge of American Recovery and Reinvestment Act (Recovery Act) activities, where he led the agency's Recovery Act operations in six states with support in vital areas such as design and construction, real estate services, and procurement.

Mr. Hardy joined GSA in 1991 as an architect. Prior to his current position, he served GSA in various roles, including Deputy Director of the former Property Development Division. Before joining GSA, he was an architect practicing in the areas of real estate development and commercial architectural design. Mr. Hardy is a retired officer of the U.S. Air Force Reserve, where he served as an intelligence officer.

Mr. Hardy holds Bachelor's Degrees in Architecture and Environmental Design from the University of Minnesota. He is active in both the public and professional community serving as an ex-officio board member of the Construction Managers Association of America and as a trustee for the Construction Users Roundtable (CURT).

Bradley Provancha

Mr. Bradley Provancha serves as the Facilities Services (FSD) Deputy Director and FSD Assistant Director for Mission Support at Washington Headquarters Services (WHS) of the Department of Defense.

Over his USAF career, Mr. Provancha's leadership assignments included operations, administration, and facility management positions in fifteen jobs at eight healthcare facilities in four states and two foreign countries. At the time of his retirement as Chief of Healthcare Facilities Planning and Analysis at the Office of the USAF Surgeon General at Bolling AFB, he was responsible for planning and programming nearly \$300 million in project requirements for the Medical Military Construction Program. He provided guidance on strategic planning and facility programming issues to major commands, regional health facilities offices, and eighty USAF medical treatment facilities around the world. In December 2000, he joined the National Institutes of Health (NIH) team as the facilities director for the 3.0 million square foot Magnuson Clinical Center, the world's largest medical research facility.

In October 2002, he joined the newly formed Office of the Deputy Assistant Secretary for Facilities Management and Policy at the Department of Health and Human Services (DHHS) headquarters as a Senior Facilities Program Manager for Facilities Operations and Maintenance (O&M). In this capacity he launched an ad hoc working group of a dozen DHHS agency facilities O&M directors to build corporate DHHS facilities policy and guidelines, share best practices, standardize procedures, automate decision-support systems, inventory nearly 3600 facilities positions, establish performance metrics, and promulgate sustainable maintenance practices for that large Department portfolio.

In November 2003, Mr. Provancha joined WHS as the Director of the Federal Facilities Division. He was responsible for O&M; sustainment, repair, and modernization; alterations; and steam, heating, and chilled water refrigeration for four DoD buildings, including the Pentagon, totaling nearly 8 million square of owned space and housing more than 25,000 occupants. In 2004, he was detailed into his current position as the FSD Deputy Director and joined the Senior Executive Service as a Tier 1 Executive. FSD provides support to more than 67,000 tenants across the National Capital Region served by a staff of 522 FSD personnel, 935 contractors, and an FY13 annual budget of about \$350 million. His budget portfolio peaked in 2010 at \$902 million, which included MILCON funds for the close-out of BRAC 133 – a 1.7 million square foot, \$1.368 billion facility housing 6400 DoD personnel in Alexandria, VA, that was completed in August 2011 with an industry-leading safety record, top quality (US Green Building Council LEED "Gold" rating), under budget and ahead of schedule. The FSD owned portfolio is about 8 million square feet and the leased space portfolio totals nearly 9 million square feet spread over ninety buildings and more than one hundred leases in Virginia, Maryland, and the District of Columbia.

As an additional duty, Mr. Provancha serves as the Assistant Director for Mission Support, which encompasses sixty personnel providing dozens of services and products lines in four Divisions: Directorate Management Division, Standards and Compliance Division, Customer Relationship Management Division, and Integrated Services Division.

Mr. Provancha holds a Bachelor of Science Degree in Biology from the University of North Carolina; a Master of Arts in Personnel Management and Supervision from Central Michigan University; and a Master of Arts in Computer Resources Management from Webster University. He is a Certified Healthcare Executive holding the title of Diplomate with the American College of Healthcare Executives and is also a Certified Project Manager.

Margaret Beyer

Ms. Margaret Beyer is an Assistant to the Deputy Chief Readiness Support Officer for Operations Support (CRSO) in the Management Office at the Department of Homeland Security. Ms. Beyer's team manages all space and rent activities, construction renovations, and new build-outs for DHS Management Headquarters Components in the National Capital Region. In her five year tenure with Homeland Security, she has been a champion of mobile workspace: reducing footprint and promoting operational efficiency, while still meeting mission requirements.

Ms. Beyer is a Licensed Architect, a Certified Construction Manager, and Project Management Professional, with a Master's Degree in Business Administration and a pending degree in Technology Management. Prior to joining DHS, Margaret worked as a government contractor, providing Facilities Management Services to the Department of Defense, the FBI, and the Social Security Administration.