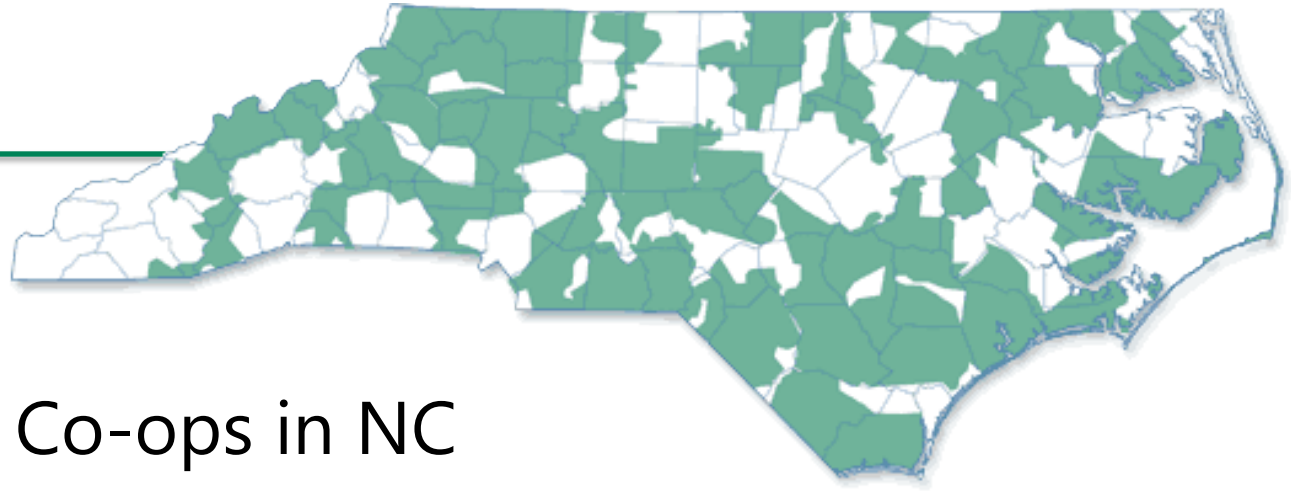


Retail Transformation

Joe Brannan
Executive Vice President and CEO,
North Carolina EMC

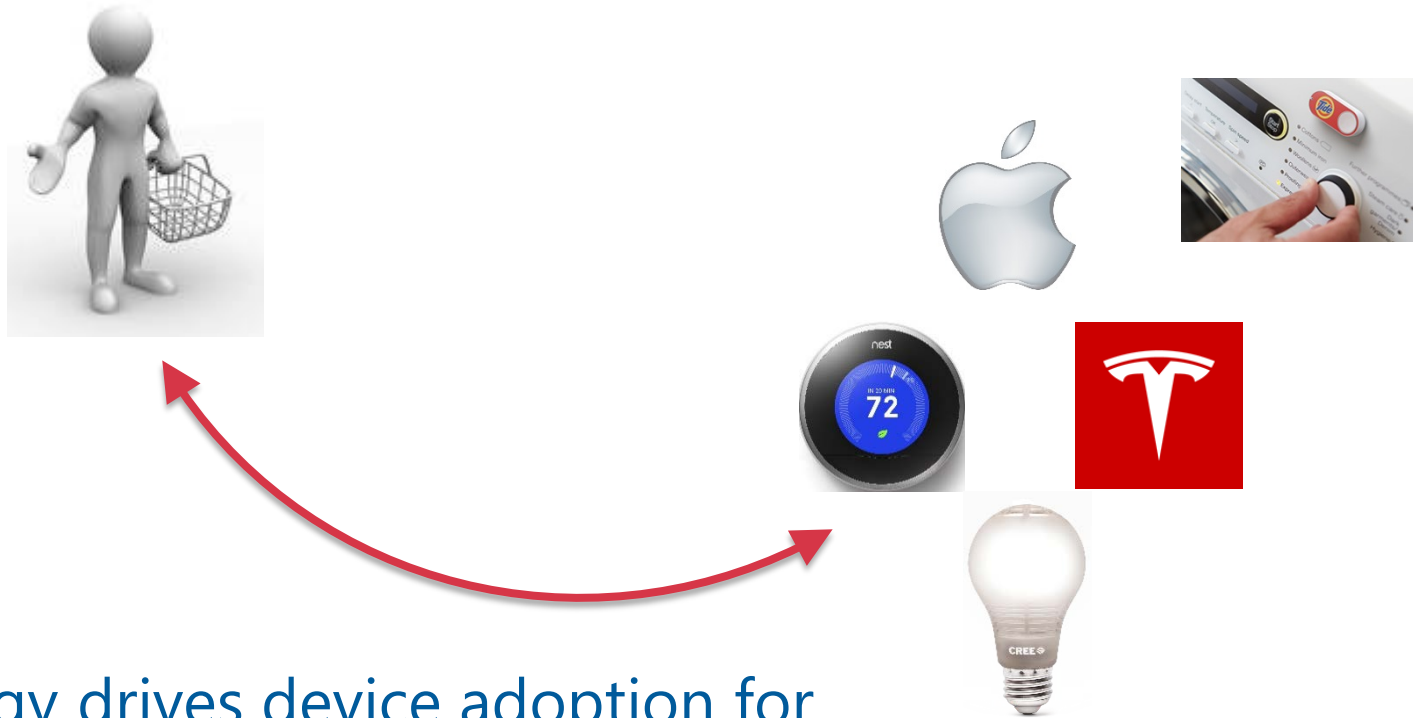
NCEMC



- 25 Member Co-ops in NC
- The state's first electric cooperative was established in 1936
- 93 of 100 counties served
- 45% of the land area
- 2.5 million people
- 98,000 miles of power lines



Innovation and the Transformation



Technology drives device adoption for energy with the consumer. Leading to more interfaces in the home

Smart Thermostats

- Popular with “early adopters”
- Provide Energy Efficiency and Demand Response
- Deliver economic benefits to the utility and consumer, with minimal discomfort
- Require broadband connections



Food for Thought...

Device Intelligence



- Over-air software updates
- Autopilot with Autosteer and Summon
- Navigation to Superchargers
- Program time-of-day for charging

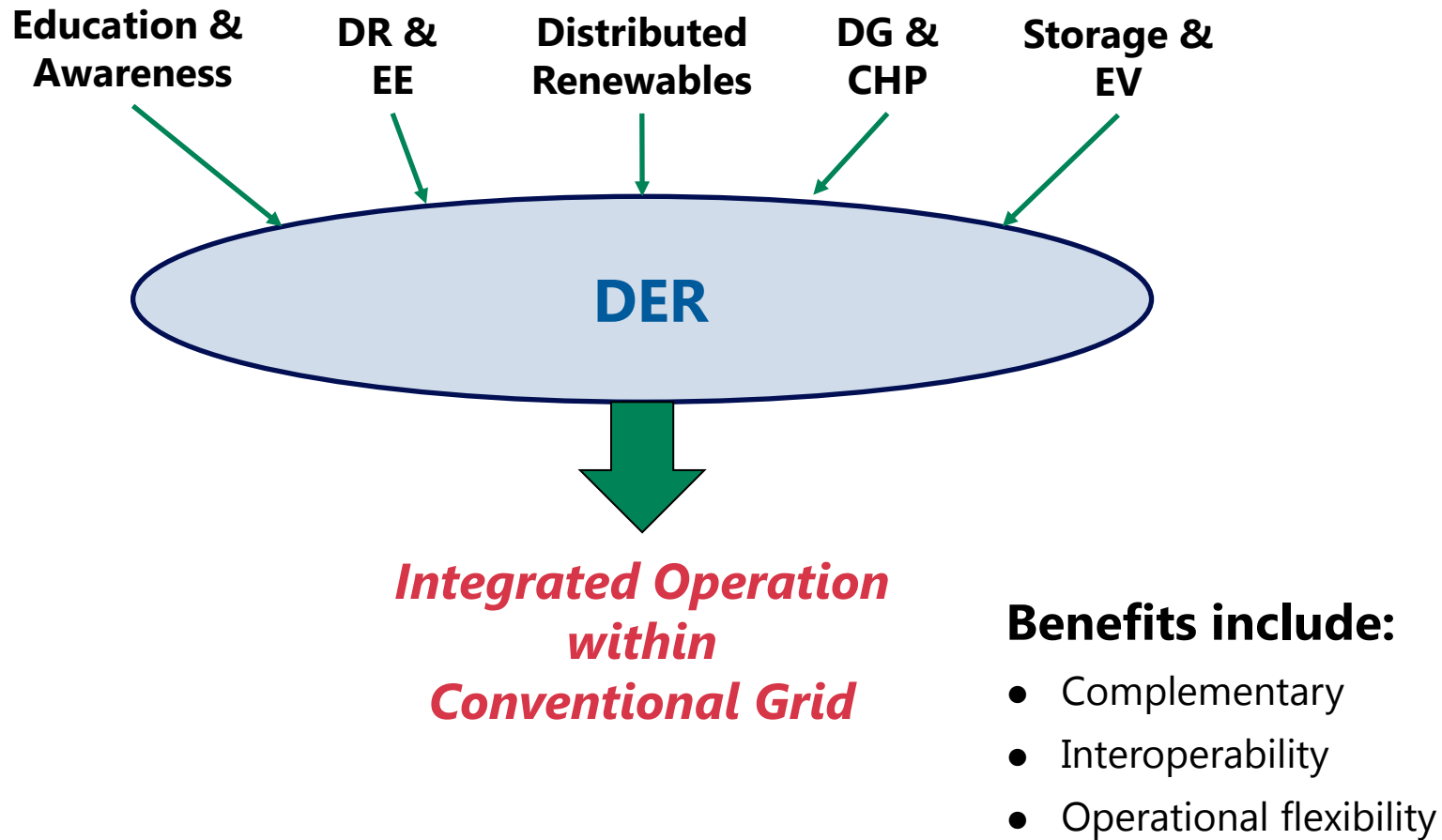
Built in technology:

- Zigbee automation
- On-board Dimming
- Color Changing

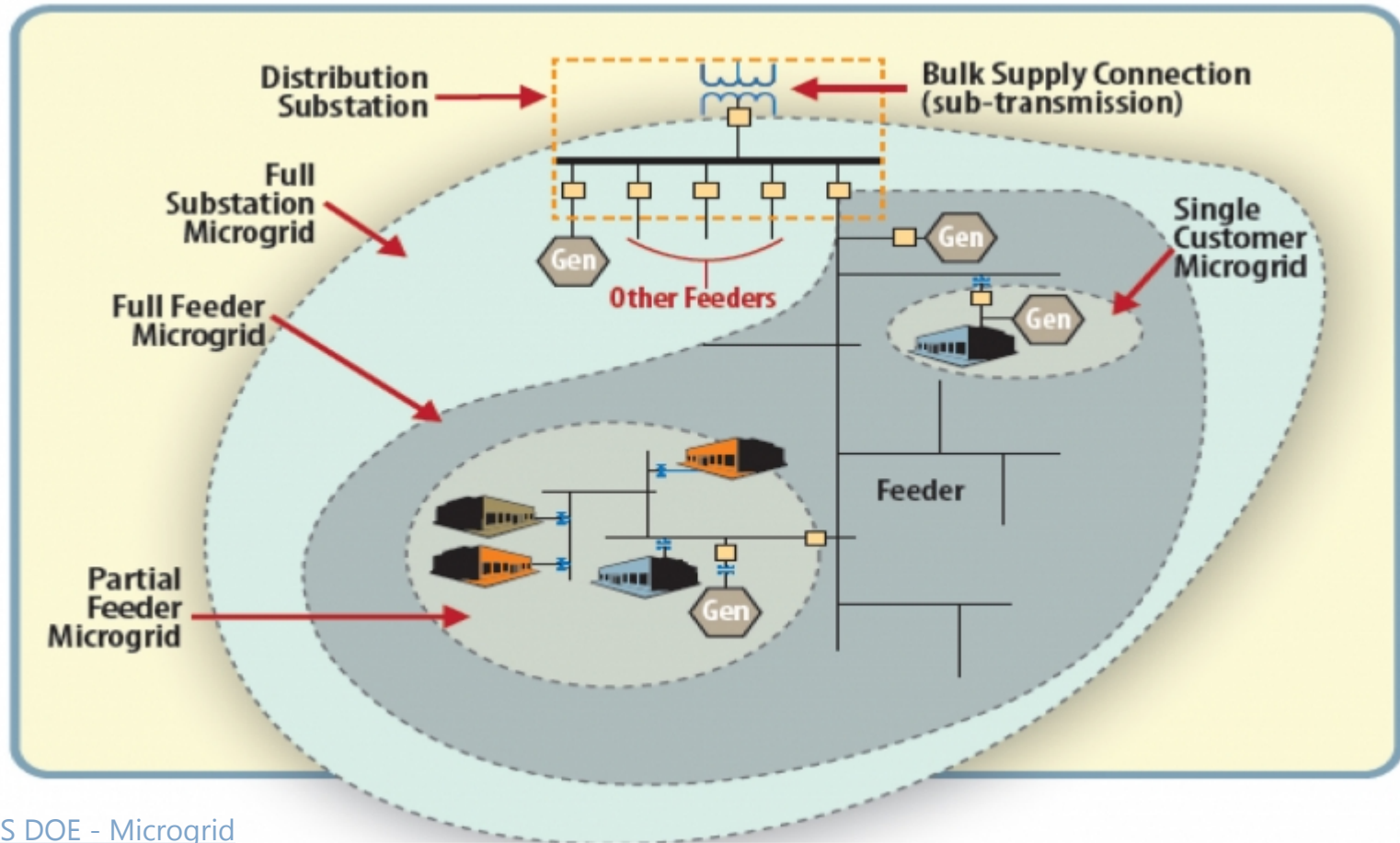


Does that mean Energy Intelligence?

Distributed Energy Resources



Microgrids for Community Sustainability



Source: [US DOE - Microgrid](#)

Microgrid Components

- Energy Storage
 - Battery
 - Fly-wheels
- Distributed Energy Resources
 - Solar and other renewables
 - Customer-owned generation
 - Utility-owned generation
- Retail demand response
 - HVAC and Water Heaters
 - Commercial Energy Management Systems

Why a Community Microgrid?

- Beach community seasonal load coincides with costly periods
- Limited traditional generation capacity
- Long, exposed power lines
- Marine environmental conditions with high wind and storms at times

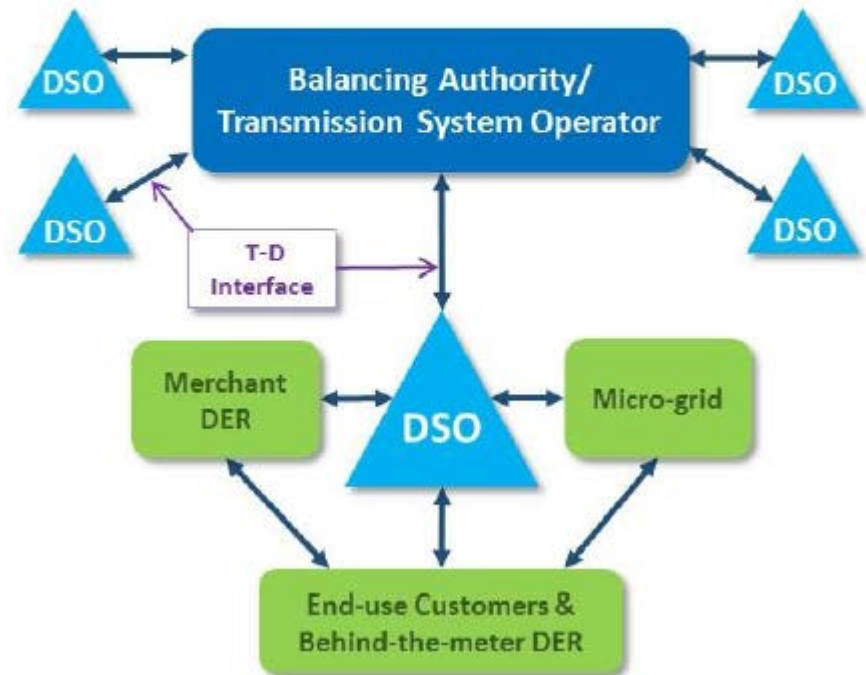
Distribution System Operator(s)

Distribution System Operator



- Custodian for distribution system reliability
- Managing distributed energy resource integration
- Upstream integration to Transmission Operations
- Distribution System Management

Future “Integrated Distributed” Electricity System
(High-DER, Multi-directional energy flows & Multi-level optimizations)



Barriers to Integration

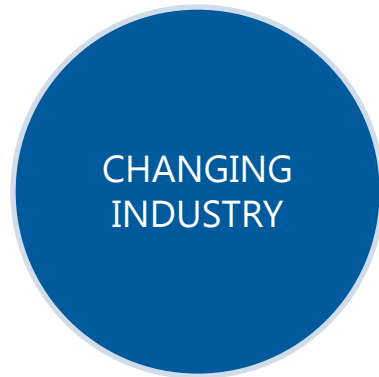
- Technology and innovation are driving adoption of devices
 - Solar PV, Battery Storage
 - Micro-turbines
 - Connected thermostats and water heaters
- Interconnection
 - “Standards” exist for larger resources – focused on grid protection and safety
- Interoperability
 - More, smaller, devices will behave differently – i.e. the “Flock”



KNOWLEDGE



COMMUNICATION



Communications

- Communications channels are evolving



- Time cycle is short



Opportunities - Fundamental Motivators

- Distribution System Management
- Upstream Integration with Transmission Operations
- Maintain value to the consumer
 - Value can be price, the environment, reliability, convenience, etc.
 - We depend upon a reliable grid





Communications



Service Offerings

COOPERATIVE

Recommendations and Considerations

- Ensure and facilitate broadband connectivity throughout rural and islanded communities
- Develop open standards and protocols for device communication within the home and to the utility
- Interconnection and communication protocols for residential scale energy resources



North Carolina's Electric Cooperatives

Your Touchstone Energy® Cooperatives 

