

Preparing for doing business with the US Federal Government

Knowing your D&B data and DUNS number

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Dun & Bradstreet

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Agenda



- D&B Data in SAM
- D&B's Online Request Form
- D&B Dedicated Government Helpdesk
- Q&A



SAM Registration – DUNS Entry

Purpose of Registration

Core Data	Page Description Enter DUNS Information for your entity.	Core Data: DUNS/DoDAA:
Assertions	Public Identifiers:	Name: Address:
Representations and Certifications	DUNS Number: <input type="text" value="623026353"/>	
Points of Contact	If you do not have a DUNS Number, please click here to request one For assistance, contact Dun & Bradstreet (D&B) at 1-866-705-5711 (US Only) or visit samhelp@dnb.com (International)	
Submit Certification		

[BACK TO USER DASHBOARD](#)

Name:
D&B Legal Business Name:

DUNS Address:

Address Line:
City:
State/Province:
ZIP/Postal Code:
Country:

[CANCEL](#) [PREVIOUS](#) [NEXT](#)

SAM – DUNS Data Review - New DUNS



Register Entity

Registration Overview

Purpose of Registration

Core Data

Assertions

Representations and Certifications

Points of Contact

Submit Certification

[BACK TO USER DASHBOARD](#)

Verify DUNS Information

COACH, INC.

DUNS: 623026353

Page Description

Please review the information retrieved from Dun & Bradstreet (D&B) for accuracy. If you click "Save & Continue," the information from D&B will appear in your entity's registration. If the information returned is incorrect, please click "Cancel" and make the necessary updates in D&B.

Details Entered by the user	Details returned from D&B
DUNS: 623026353	DUNS: 623026353
Legal Business Name: Coach	Legal Business Name: COACH, INC.
Doing Business As: (none)	Doing Business As: (none)
Address Line: 516 w 34th st	Address Line: 516 W 34TH ST
City: new york	City: NEW YORK
State: NY	State: NY
ZIP/Postal: 10001	ZIP/Postal: 10001-1311
Code:	Code:
Country: UNITED STATES	Country: UNITED STATES

[CANCEL](#) [PREVIOUS](#) [SAVE AND CONTINUE](#)

Content Glossary

Core Data: [\[+\]](#)

DUNS/DoDAAAC: [\[+\]](#)

Name: [\[+\]](#)

Address: [\[+\]](#)

SAM – DUNS Data Review - Existing Record



<p>Registration Overview</p> <p>Purpose of Registration</p> <p>Core Data</p> <ul style="list-style-type: none"><input type="radio"/> DUNS Information<input checked="" type="radio"/> Verify DUNS Information<input type="radio"/> Business Information<input type="radio"/> General Information<input type="radio"/> Financial Information<input type="radio"/> Review Core Data<input type="radio"/> Continue to Next Section <p>Assertions</p> <p>Points of Contact</p> <p>Submit Certification</p> <p>BACK TO USER DASHBOARD</p>	<p>Page Description</p> <p>Please review the information retrieved from Dun & Bradstreet (D&B) for accuracy. If you click "Save & Continue," the information from D&B will appear in your entity's registration. If the information returned is incorrect, please click "Cancel" and make the necessary updates in D&B.</p> <p><i>If you've received confirmation from D&B that your requested updates were completed over 24 hours ago, and that information is not yet displayed under "Details returned from D&B", click the button to refresh your data.</i></p> <p>REFRESH D&B DATA</p> <table border="1"><thead><tr><th>Details Entered by the user</th><th>Details returned from D&B</th></tr></thead><tbody><tr><td>DUNS: 001110642</td><td>DUNS: 001110642</td></tr><tr><td><u>Name:</u></td><td><u>Name:</u></td></tr><tr><td>Legal Business Name: SMALL BUSINESS ADMINISTRATION, UNITED STATES</td><td>Legal Business Name: SMALL BUSINESS ADMINISTRATION, UNITED STATES</td></tr><tr><td><u>Address:</u></td><td><u>Address:</u></td></tr><tr><td>Address Line: 40 WESTERN AVE</td><td>Address Line: 40 WESTERN AVE</td></tr><tr><td>City: AUGUSTA</td><td>City: AUGUSTA</td></tr><tr><td>State: ME</td><td>State: ME</td></tr><tr><td>ZIP/Postal 04330-6325</td><td>ZIP/Postal 04330-6325</td></tr><tr><td>Code:</td><td>Code:</td></tr><tr><td>Country: UNITED STATES</td><td>Country: UNITED STATES</td></tr></tbody></table>	Details Entered by the user	Details returned from D&B	DUNS: 001110642	DUNS: 001110642	<u>Name:</u>	<u>Name:</u>	Legal Business Name: SMALL BUSINESS ADMINISTRATION, UNITED STATES	Legal Business Name: SMALL BUSINESS ADMINISTRATION, UNITED STATES	<u>Address:</u>	<u>Address:</u>	Address Line: 40 WESTERN AVE	Address Line: 40 WESTERN AVE	City: AUGUSTA	City: AUGUSTA	State: ME	State: ME	ZIP/Postal 04330-6325	ZIP/Postal 04330-6325	Code:	Code:	Country: UNITED STATES	Country: UNITED STATES	<p>Status Indicators: </p> <p>Core Data:</p> <p>DUNS/DoDAAAC:</p> <p>Name:</p> <p>Address:</p>
Details Entered by the user	Details returned from D&B																							
DUNS: 001110642	DUNS: 001110642																							
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Address Line: 40 WESTERN AVE	Address Line: 40 WESTERN AVE																							
City: AUGUSTA	City: AUGUSTA																							
State: ME	State: ME																							
ZIP/Postal 04330-6325	ZIP/Postal 04330-6325																							
Code:	Code:																							
Country: UNITED STATES	Country: UNITED STATES																							

Zip Codes



- Zip +4
 - +4 is attached to the businesses physical address, provided by customer, at D&B
 - +4 is obtained using USPS authorized software
 - Physical address, the zip and the +4 is provided to SAM
 - If no +4 issued by USPS, then no +4 is provided to SAM
 - CCR allowed registrant to choose, from a drop box, their +4.
 - SAM requires manual assistance if no +4 is provided
 - Downstream systems (FSRS, eSRS, Grants.gov) check SAM for DUNS
 - If address changes, contact D&B and changes are made available to the government systems
 - Can validate the address and associated +4 by going to USPS.com

D&B's Online Request Form



Decide with Confidence

D&B DUNS Numbers™

for US Government
Contractors & Grantees

Welcome to D&B. This site and online request form is dedicated to assisting customers doing business with the US Federal Government.

[Begin D-U-N-S Search/
Request Process](#)

[About the D&B
D-U-N-S Number](#)

[Frequently Asked
Questions \(FAQ\)](#)

[D&B, CCR, Grants
Contacts](#)

[D&B's Privacy
and Data Policy](#)

[Accessibility](#)

Welcome to the D&B D-U-N-S Request Service
for US Federal Government Contractors and Grantees

Dun & Bradstreet (D&B) provides a D-U-N-S Number, a unique nine digit identification number, for each physical location of your business.

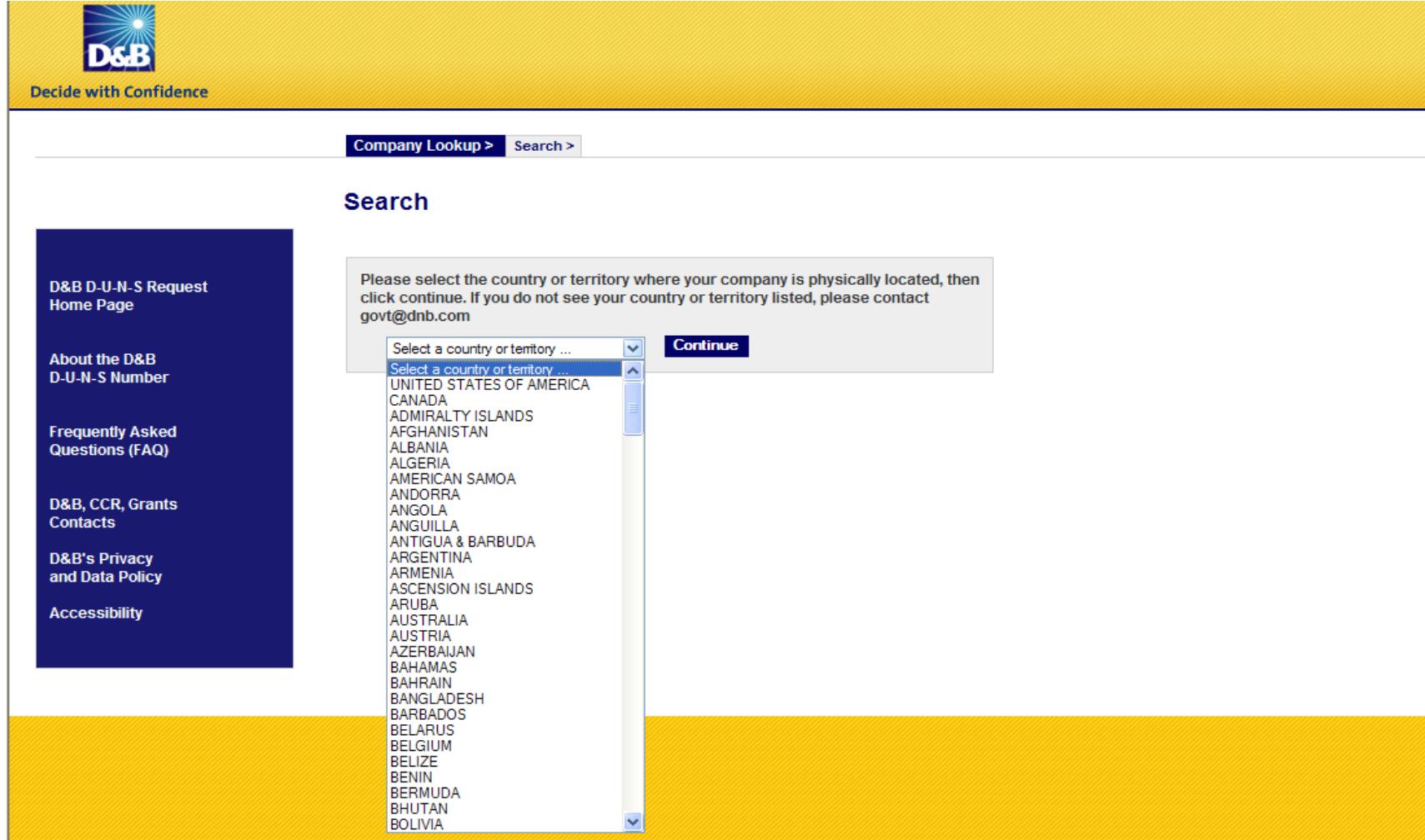
D-U-N-S Number assignment is FREE for all businesses required to register with the US Federal government for contracts or grants.

[Click here to request your D-U-N-S Number via the Web.](#) If one does not exist for your business location, it can be created within 1 business day.

For technical difficulties, contact govt@dnb.com

Spam-blockers and other security features on your computer or network could block our email responses which may include your DUNS Number. Please ensure that you are able to receive emails from govt@dnb.com. Adding govt@dnb.com to your address book may help prevent our emails from being inadvertently blocked.

Country Selection



The screenshot shows a web page with a yellow header and footer. The header contains the D&B logo and the tagline 'Decide with Confidence'. The footer has a dark blue background with white text links: 'D&B D-U-N-S Request Home Page', 'About the D&B D-U-N-S Number', 'Frequently Asked Questions (FAQ)', 'D&B, CCR, Grants Contacts', 'D&B's Privacy and Data Policy', and 'Accessibility'.

The main content area is titled 'Search' and contains a sub-section titled 'Country Selection'. It includes a note: 'Please select the country or territory where your company is physically located, then click continue. If you do not see your country or territory listed, please contact govt@dnb.com'. Below this is a dropdown menu with a list of countries and territories, and a 'Continue' button.

Country / Territory
UNITED STATES OF AMERICA
CANADA
ADMIRALTY ISLANDS
AFGHANISTAN
ALBANIA
ALGERIA
AMERICAN SAMOA
ANDORRA
ANGOLA
ANGUILLA
ANTIGUA & BARBUDA
ARGENTINA
ARMENIA
ASCENSION ISLANDS
ARUBA
AUSTRALIA
AUSTRIA
AZERBAIJAN
BAHAMAS
BAHRAIN
BANGLADESH
BARBADOS
BELARUS
BELGIUM
BELIZE
BENIN
BERMUDA
BHUTAN
BOLIVIA

Information Page



Government iUpdate
Decide with Confidence

Welcome Page | Webform Home | FAQs

Home » iUpdate – Webform Page **iUpdate – Webform Page**

Dun & Bradstreet (D&B) is pleased to announce that a new authentication security protocol, to further safeguard your business identity, has been added to the D-U-N-S Number request process for entities doing business with the US Federal Government.

Our updated site:

- Establishes an association between you and the business(es) you select
- Authenticates you "are who you say you are" by asking you to answer a few individual based challenge questions
- Still requires that you be a principal, owner, officer or responsible manager of the entity for which you are:
 - o Viewing an existing D-U-N-S
 - o Requesting a new D-U-N-S
 - o Requesting changes to an existing D-U-N-S

Authentication is a one-time process and once completed, you are given an ID and PW so you may easily re-enter the system when needed. If you should have any additional questions, please review the FAQ's or email us at govt@dnb.com. Click **Continue to Government iUpdate** to begin.

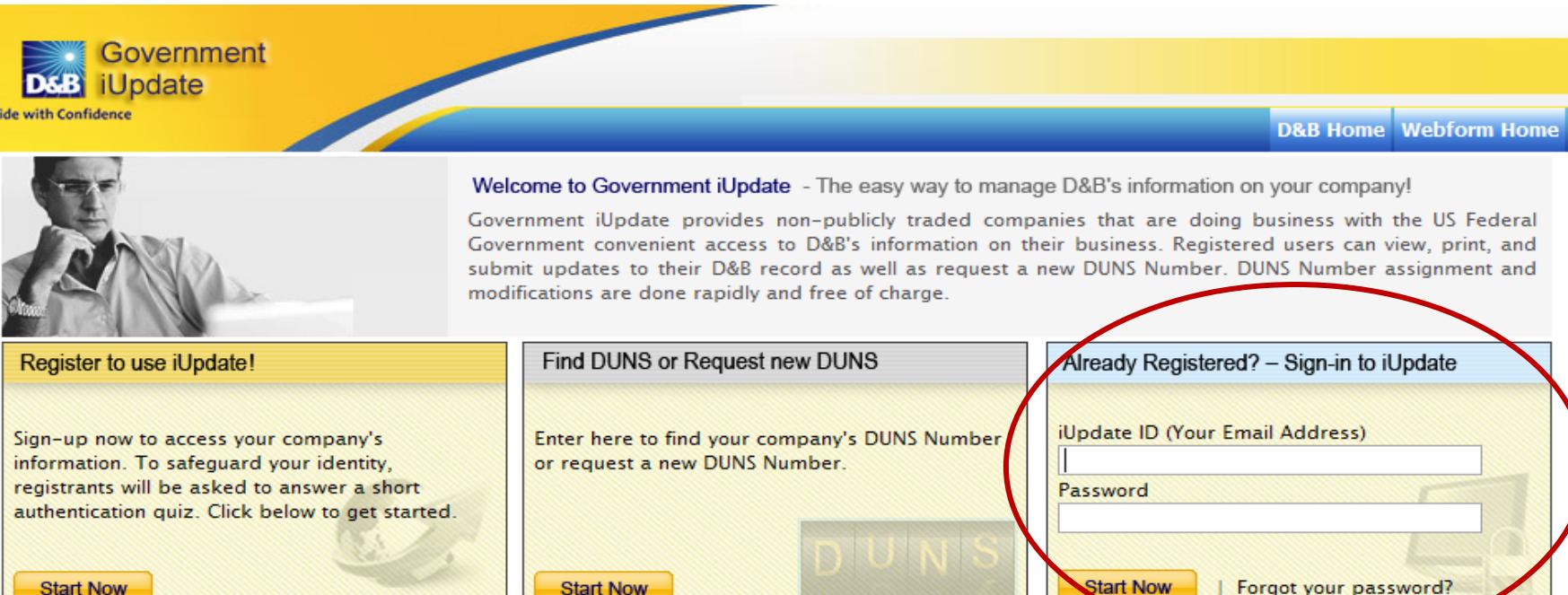
[Return to Webform](#) [Continue to Government iUpdate](#)

Existing DUNS Login



Government iUpdate
Decide with Confidence

D&B Home **Webform Home**



Welcome to Government iUpdate - The easy way to manage D&B's information on your company!

Government iUpdate provides non-publicly traded companies that are doing business with the US Federal Government convenient access to D&B's information on their business. Registered users can view, print, and submit updates to their D&B record as well as request a new DUNS Number. DUNS Number assignment and modifications are done rapidly and free of charge.

Register to use iUpdate!

Sign-up now to access your company's information. To safeguard your identity, registrants will be asked to answer a short authentication quiz. Click below to get started.

Start Now

Find DUNS or Request new DUNS

Enter here to find your company's DUNS Number or request a new DUNS Number.

D U N S

Already Registered? – Sign-in to iUpdate

iUpdate ID (Your Email Address)

Password

Start Now | [Forgot your password?](#)

Message Board

Certain features and functionality within this web site are launched in popup windows. If you are experiencing any problems in using these features, D&B recommends you disable any popup blockers you have on your system.

Update Process



Welcome jeanine maas | [Sign Out](#)

D&B Government iUpdate
Decide with Confidence

[D&B Home](#) [User Profile](#) [Transaction History](#) [FAQs](#) [Contact Us](#)

[Home](#) » [iUpdate Main Menu](#) > **iUpdate Main Menu**

The companies below are associated with your profile. Select the company you would like to review, then select an option from the menu below.

[Add Company](#) [Remove Company](#)

D-U-N-S#	Company	Address, City, State
<input type="radio"/> 804735132	GORMAN MANUFACTURING COMPANY, INC.	492 Koller Street, San Francisco, CA
<input checked="" type="checkbox"/> 059633730	GORMAN CATALOG PRINTING INC	492 Koller St, San Francisco, CA
<input type="radio"/> 058063731	GORMAN POSTER PRINTING INC	492 Koller Street, San Francisco, CA
<input type="radio"/> 061226106	WEIDLINGER ASSOCIATES, INC.	40 Wall Street, 18th Floor, New York, NY

Start Update Process **Submit Financial Statement** **Data Update Policies and FAQs**

View / Print Company Report **DUNS Lookup Process** **User Profile**

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[FAQs](#) | [Contact Us](#)



Business Summary

[Exit to Main Menu](#)[Undo Page Changes](#)[Next](#)

Business Summary

About Business Summary

* Company Name:	WEIDLINGER ASSOCIATES, INC.
(Proprietorships must use the owner's full legal name)	
Trade Style / DBA:	WEIDLINGER ASSOCIATES
Trade Style / DBA:	
* Physical Address:	40 Wall Street, 18th Floor
(No APO, FPO, Personal Mail Box)	
* Physical City:	New York
* Physical State:	NY
* Physical Zip:	10005
Mailing Address:	None
Mailing City:	
Mailing State:	-Select-
Mailing Zip:	
Website:	www.wai.com
* Telephone:	212 367-3000
Fax:	
Stock symbol:	
Year started (YYYY):	1920
Please check all that apply :	
<input type="checkbox"/> More than 50% women owned and controlled	
<input type="checkbox"/> More than 50% minority owned and controlled	
<input type="checkbox"/> This business is owned by a veteran	
* Legal structure of the business:	-Select-

D-U-N-S Number:	061226106
Chief executive:	RAYMOND DADDAZIO, PRES-CEO
Management Control:	2011
Employs:	300 (180 here)
Financial statement date:	
Sales:	
Net Worth:	
History:	CLEAR
Financing:	SECURED
SIC:	7371
	8711
Line of business:	Engineering services, computer programming

Corporate Family Review/Addition



Corporate Family

[About Corporate Family](#)

Instructions: Select **Delete** to remove or revise an existing corporate family member. To submit revisions or add a new Subsidiary or Branch location, enter all details of this location into the fields below. Click **Add New** to save your changes.

Subsidiaries (International):

Delete	Name	City, Country	
<input type="checkbox"/>	WEIDLINGER ASSOCIATES LTD	Dunfermline,UK (ENGLAND, SCOTLAN	DUNS # 50-381-7728

Branches (US):

Delete	Name	City, State	
<input type="checkbox"/>	Weidlanger Associates, Consulting Engineers, P.C.	Mountain View,CA	DUNS # 06-069-2977
<input type="checkbox"/>	Weidlanger Associates, Consulting Engineers, P.C.	Albuquerque,NM	DUNS # 14-494-6618
<input type="checkbox"/>	Weidlanger Associates, Inc.	Marina Del Rey,CA	DUNS # 13-695-2103
<input type="checkbox"/>	Weidlanger Associates, Inc.	Santa Monica,CA	DUNS # 06-816-7266
<input type="checkbox"/>	Weidlanger Associates, Inc.	Washington,DC	DUNS # 11-796-1669
<input type="checkbox"/>	Weidlanger Associates, Inc.	Cambridge,MA	DUNS # 09-586-5358
<input type="checkbox"/>	Weidlanger Associates, Inc.	Mountain Lakes,NJ	DUNS # 14-964-9605

Add New Corporate Family

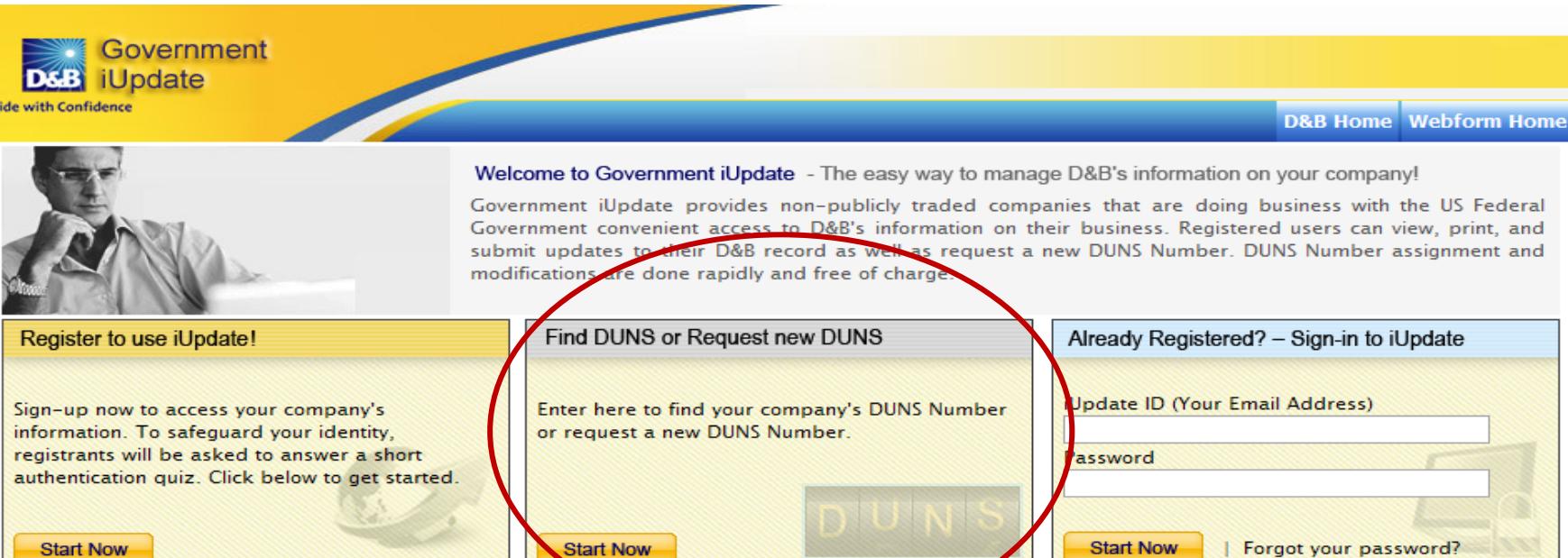
DUNS	*Company Name	*Address	*City	*State	Country	Line Business
# of Employees	*Contact at this location	*Contact Phone#	*Business type	<input type="button" value="Add New"/>		
			--Select--			

New DUNS Request



Government iUpdate
Decide with Confidence

D&B Home **Webform Home**



Welcome to Government iUpdate - The easy way to manage D&B's information on your company!

Government iUpdate provides non-publicly traded companies that are doing business with the US Federal Government convenient access to D&B's information on their business. Registered users can view, print, and submit updates to their D&B record as well as request a new DUNS Number. DUNS Number assignment and modifications are done rapidly and free of charge.

Register to use iUpdate!

Sign-up now to access your company's information. To safeguard your identity, registrants will be asked to answer a short authentication quiz. Click below to get started.

Start Now

Find DUNS or Request new DUNS

Enter here to find your company's DUNS Number or request a new DUNS Number.

Start Now

DUNS

Already Registered? – Sign-in to iUpdate

Update ID (Your Email Address)

password

Start Now | **Forgot your password?**

Message Board

Certain features and functionality within this web site are launched in ~~popup~~ windows. If you are experiencing any problems in using these features, D&B recommends you disable any ~~popup~~ blockers you have on your system.

Company Search



Welcome jeanine maas | [Sign Out](#)

Government iUpdate
Decide with Confidence

[iUpdate Home](#) [D&B Home](#)

[Home](#) » [Company Look-up](#) **Company Look-up**

[Get Started, Locate Your Company](#) [Select Your Company from the List Below](#)

[Search Tips](#)

Enter your company information below and click Search to find out if your company is currently listed with D&B.

* Business Name

* City

Company Name	Bus. Type	Company Address

Company Review



Welcome jeanine maas | [Sign Out](#)

Government iUpdate
Decide with Confidence

[iUpdate Home](#) [D&B Home](#)

[Home](#) » [Company Look-up](#) **Company Look-up**

Get Started, Locate Your Company

Search Tips

Enter your company information below and click Search to find out if your company is currently listed with D&B.

* Business Name

* City **AK** **Search**

Select Your Company from the List Below

The following matches were found. Click a box below to select the company you would like to view. Note: If your company is listed more than once, please be aware that D&B provides DUNS numbers for all active and inactive headquarter, branch, subsidiary, parent company, or affiliated locations for your company. These multiple listings are not errors or duplicates. If you believe a real duplicate exists, select all that apply.

Company Name	Bus. Type	Company Address
<input type="checkbox"/> CHU JEANINE MD	Single Location	1635 N GEORGE MASON DR STE 490, ARLINGTON, VA
<input type="checkbox"/> NAULT, JEANINE	Single Location	1778 N TROY ST APT 710, ARLINGTON VA
<input type="checkbox"/> THOMAS JEANINE J	Single Location	1600 S JOYCE ST APT 1403, ARLINGTON, VA

Next

Don't see your company above? Click the arrow below to request a D-U-N-S Number.

Request a D-U-N-S Number

Authentication Exam (Examples)



Decide with Confidence

[iUpdate Home](#) [D&B Home](#) [Get a D&B D-U-N-S® Number](#) [Contact Us](#)

Home » Authentication Exam **Authentication Exam**

Identity Challenge Questions

Complete Questionnaire:

1 . Does your residence have a pool?

Yes
 No

2 . What is the approximate square footage of your home?

3501-4000
 4001-4500
 4501-5000
 5001-5500

3 . In which year did you graduate high school?

1955
 1956
 1957
 1958

Next

Authentication Data Collection



Welcome jeanine maas | [Sign Out](#)

[iUpdate Home](#) [D&B Home](#)

Home » Personal Info. **STEP 1** 2 3 4 5 **0% Completed**

[Personal Info.](#) [Company Info.](#) [Review Details](#) [Request Confirmation](#) [Order Complete](#)

User Registration and Authentication [?](#)

Note: The information on this page will be used to validate your identity and create your user profile. The data on this page will not appear in your business report. * Denotes required fields

Your Information:

* Full Legal First Name: * Title at this Business:
* Full Legal Last Name: Professional License:

Contact Information:

Note: Enter the preferred business email and business phone number you can be reached at if we need to contact you regarding this new D-U-N-S Number request. Your new D-U-N-S Number will be sent to the Business Email provided upon completion.

* Business Email: * Business Phone:

Identity Validation Details: [?](#)

Note: The information in this section will be used to authenticate your identity only. Failure to enter accurate information may cause your request to fail. Home information will not be used for marketing or displayed in your company credit report.

* Physical Home Address 1: * Home State:
Suite/Apt #:
* Home City: * Home Country:
* Home Phone: * Home Zip:

Complete ReCaptcha:

cial p *ansport*

Type the two words:

 reCAPTCHA™
stop spam.
read books.

Company Information



Home » Company Info. **STEP 2** 25% Completed

Personal Info. Company Info. Review Details Request Confirmation Order Complete

Exit to Main Menu Undo Page Changes Next

D-U-N-S® Number Corporate Profile * Denotes required fields

Company Information

* Name of the Business : (Full legal name. Proprietorships must use the owner's full legal name)

* Local Phone Number: - -

Toll Free Number: - -

Other names this business uses:

Company Address

Physical Company Address (No APO, FPO, Personal Mail Box)

* Address:

* City:

* State: -Select-

* Zip code:

Mailing Address (if different from physical address)

Mailing Address Type: None

* Number:

* City:

* State: -Select-

* Zip Code:

Ownership

* Legal structure of the business : -Select-

Another company owns more than 50% of this business ?

* Year business started (YYYY): ?

Please check all that apply :

More than 50% women owned and controlled

More than 50% minority owned and controlled

This business is owned by a veteran

Exit to Main Menu Undo Page Changes Next

DUNS Duplicate Review



Welcome jeanine maas | [Sign Out](#)

Government iUpdate
Decide with Confidence

[iUpdate Home](#) [D&B Home](#) [Contact Us](#)

[Home](#) » [Verify Company Availability](#) **Verify Company Availability**

Based on the information you have provided about your company, we were able to find the following matches in our database. Please review the matches to see if any of the records match your company details. If yes, select the record and click **Add Company** to gain access to the report. If you don't see your company on the list, click **Skip This & Continue** below to continue with your new DUNS request.

Select Your Company from the List Below

Company Name	Bus. Type	Company Address
<input type="radio"/> TESTS INC	Single Location	1825 MONUMENT AVE, RICHMOND, VA
<input type="radio"/> TEST	Single Location	1200 ROUNDHOUSE LN, ALEXANDRIA, VA
<input type="radio"/> AYUDA TYPING SERVICE	Single Location	5616 BLOOMFIELD DR APT 2, ALEXANDRIA, VA

[Add Company](#) [Skip This & Continue](#)

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[FAQs](#) | [Contact Us](#)

Linkage Request



Decide with Confidence

STEP 1 2 3 4 5 25% Completed

Personal Info. Company Info. Review Details Request Confirmation Order Complete

Home » Company Info. Exit to Main Menu Undo Page Changes Previous Next

Operations * Denotes required fields

*** SIC & NAICS** [?](#)

Instructions: To Add new SIC code, please click on the **Add SIC** button. To delete added SIC code, click corresponding image in Remove section. The corresponding North American Industrial Classification System (NAICS) code will be automatically matched and populated based on the SIC code that you have selected.

Add SIC

Operational Information

* Total number of employees for all locations (including principals and part time): [?](#)

Primary place of business: (Please select either) [?](#) Residence Commercial [?](#)

The company maintains additional locations: Yes No [?](#)

Branch & Subsidiary Locations

Instructions: To add a new branch, enter the requested information in the **address, city, state and country** and **zip code** fields. Once you have filled in the required data click on the **Add New Branch** button to update the section.

New Location: [?](#)

DUNS	*Company Name	*Address	*City	*State	Country
<input type="text"/>					

Line Business	# of Employees	*Contact at this location	*Contact Phone#	*Business type	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> -Select- ?	Add New

Exit to Main Menu Undo Page Changes Previous Next

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Recommendations for Education Linkage



To ensure the Family Trees are accurate, I recommend:

- A representative from the college/university request for the family tree to review and update
 - Send request to Dee Marie Davis: DavisDee@dnb.com
- Request a 'search' to see if other DUNS records have been initiated and not 'linked' to the family tree
 - Send request to Jeanine Maas: maasj@dnb.com
- NOTE: For a DUNS to be linked to the college/university tree, a point of contract from the HQ must make the request.
 - Linkage is only done with top down permission

D&B Hierarchy within SAM



Entity List

- ITT CORPORATION
 - EXELIS INC.
 - EXELIS INC.
 - EXELIS INC.
- + CLEVELAND MOTION CONTROLS, INC.
- + YSI INCORPORATED
- ITT CORPORATION
- + EXELIS SYSTEMS CORPORATION
- ITT CORPORATION
- ITT SYSTEMS & SCIENCES CORP
- PRECISION STAINLESS INC.
- O.I. CORPORATION
- + ITT ENIDINE INC.
- F.B. LEOPOLD COMPANY, INC.
- EXELIS INC.
- ITT FLUID TECHNOLOGY CORPORATION

Registration Details

This section is currently empty, indicated by a large white area.

D&B's Dedicated Government Helpdesk



- Beginning in 2003, D&B created a helpdesk dedicated to assisting **only** those customer doing business with the US Federal Government, known as the GCRC
- The GCRC's mission is provided DUNS support FREE of charge and in 1-2 business days
- GCRC agents actions over the phone, email and web are strictly **focused** on:
 - Creating a DUNS
 - Modifying a DUNS
 - DUNS Monitoring (changes pushed to SAM)
 - Navigating IAE award systems and how/where they use the DUNS
- GCRC agents are **not** trained in:
 - D&B products
 - D&B pricing
 - Charging fees for services

The GCRC and Online Request



- Website: <http://fedgov.dnb.com/webform>
- This is the only D&B page that should be used by entities doing/or wanting to do business with the Government
 - If a customer enters D&B through a site other than <http://fedgov.dnb.com/webform>, their request may result in a charge or product promotion.
- The phone: 1- 866-705-5711 (7am – 8pm CST)
 - DUNS requests and modifications are still taken over the phone, however, there is now a stronger push to have customers go directly to the website.



Decide with Confidence