GRANTS.GOV

Presented by the Grants.gov PMO
January 6, 2014

INTRODUCTION

Role and Function of Grants.gov

The President's Management Agenda (Public Law 106-107) provides the mission for Grants.gov:

"Allow applicants for Federal grants to apply for, and ultimately manage, grant funds online through a common web site, simplifying grants management and eliminating redundancies."

Key Data Points

- One-stop federal electronic portal where grant recipients can find and apply for federal grant opportunities

- Supported by all 26 major federal grant-making agencies.

- 250,000+ completed applications are submitted to Grants.gov annually or over $500 billion annually in Federal grant-in-aid funds

- Sends over 1 million email notifications at the public's request, and receives over 4 million page views weekly.
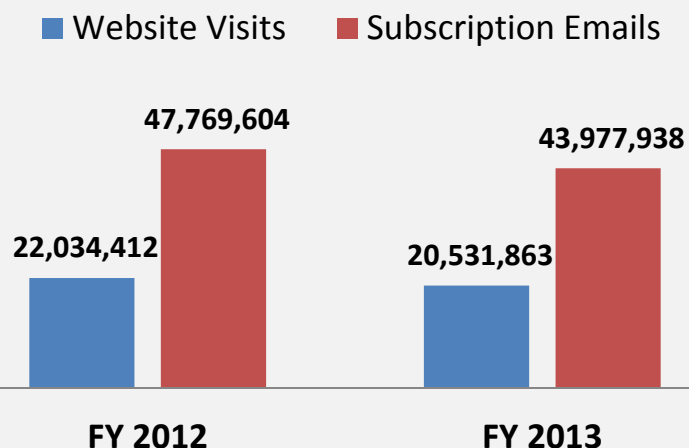
PERFORMANCE METRICS
FY 2013

Service Context

Key aspects for consideration in meeting program objectives:

- **Visibility across a broad user community**. The Grants.gov system is used by individuals, large educational institutions, and multiple agencies to perform critical parts of the grants process.

- **Limited funding for a variety of needs**. Grants.gov is currently funded by the participating agencies rather than by direct appropriation, and that funding is limited and closely scrutinized

- **Collaboration and Cooperation**. The Grants.gov PMO has a variety of federal staff and support contractors who cooperate to meet the overall program objectives.

- **Stable Operations and Maintenance**. Ensure uninterrupted operation of the system while introducing a variety of functional enhancements desired by users.
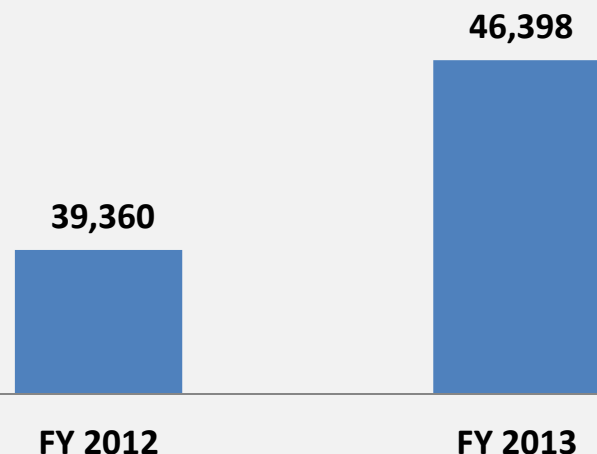
Usage and Performance Metrics

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Website Usage

- ■ Website Visits
- ■ Subscription Emails

	FY 2012	FY 2013
Website Visits	22,034,412	20,531,863
Subscription Emails	47,769,604	43,977,938

New Registrations

FY 2012	FY 2013
39,360	46,398

Website was down **19** out of **8,760** hours.
Overall website availability:

99.76%

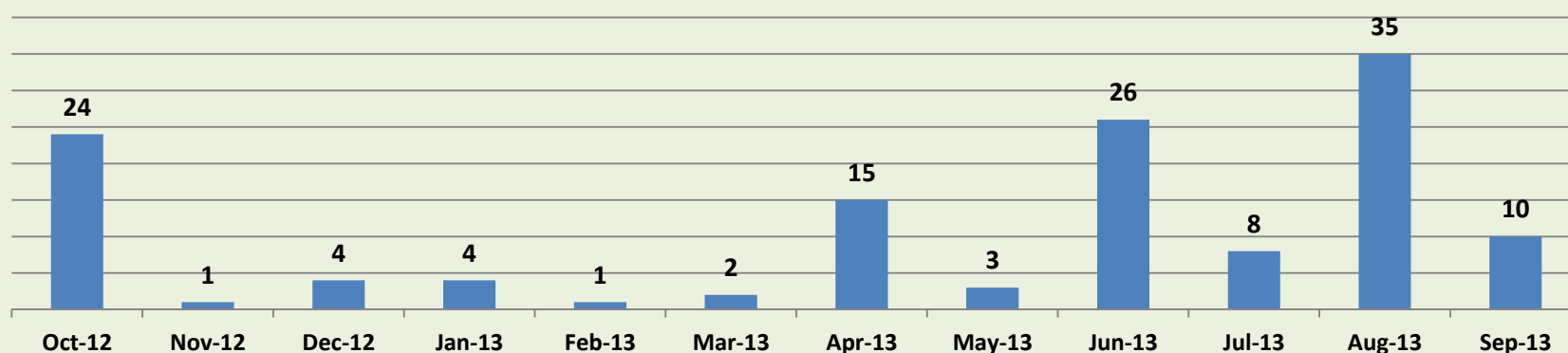Total Number of **Authorized Organization Representatives** (AOR) registrations:

125K

Enhancement Metrics

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Number of Enhancements to the System (Total: 272)

Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13
0	63	0	0	19	82	1	0	0	107	0	4
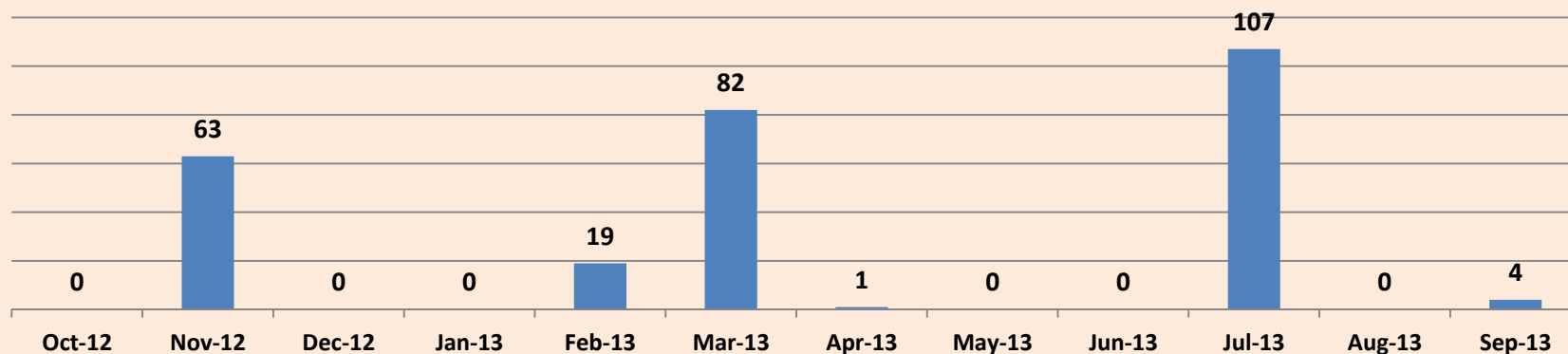
Total Number of New Forms or Updates to Existing (Total: 133)

Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13
24	1	4	4	1	2	15	3	26	8	35	10

WEBSITE RE-DESIGN:
OBJECTIVE, APPROACH AND DEMO

Objective and Approach

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Redesign objectives were to unify the technical architecture, design, and content to **enhance user experience**. The redesign effort incorporated best practices to provide a facelift for the website and improve administration, maintainability, and scalability.	**User-Centric** Design Process Engaging Agencies and Applicants through Iterative Requirements gathering and Design

Design and Engagement Process
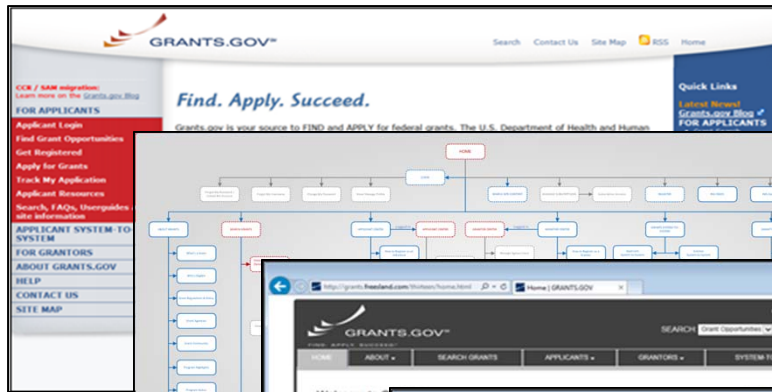
Original Site
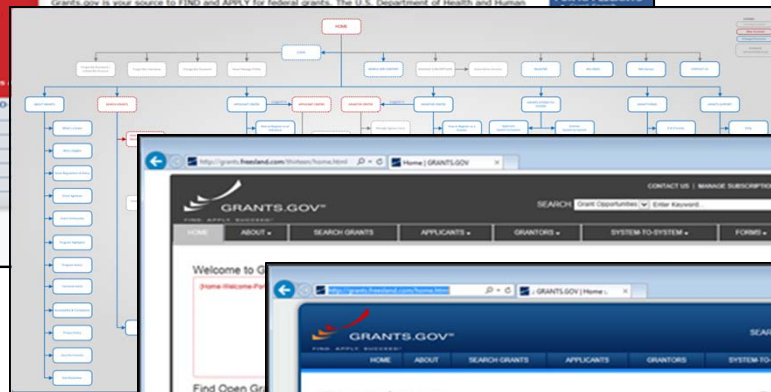
Information Architecture
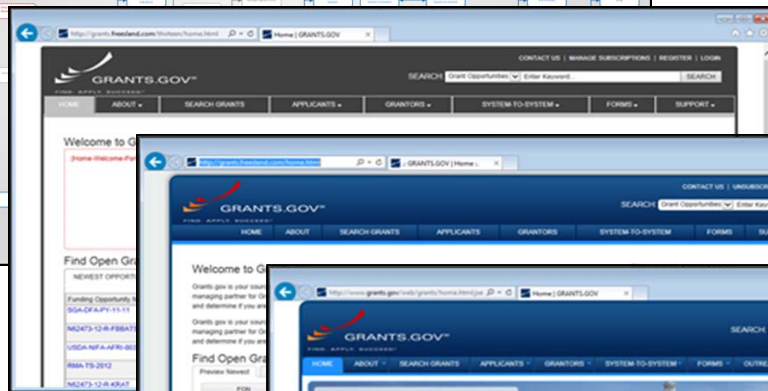
Prototyping (open to public)

Final Design (open to public)

End Result

What's Next?

R12 Upgrades

- 12.3: Faceted Search, High-function Home page, and Website Redesign ... COMPLETED
- 12.3.4: SAM Web Service and 12.3 User Feedback Enhancements ... IN PROGRESS

R13 Upgrades

- 13.0: Subscription Management, Saved Searches, Enhanced Registration ... IN PROGRESS

QUESTIONS & ANSWERS