



New Coverage Checklist

- Make sure your current provider is in-networks using the BlueCross Blue Shield website at www.provider.bcbs.com.
- To find a dental provider please visit the provider directory at www.carefirst.com/doctor and select the “dental” tab.
- Review the new Prescription Drug formulary to make sure all current prescriptions you use fall within your new coverage. If not, speak with your doctor about your options. To search prior to the 1/1/2015 effective date, enter your drug’s name in the search field at <https://member.carefirst.com/individuals/drug-pharmacy-information/non-aca-druglist-three-tier.page>. After 1/1/2015, you can use MyAccount to search for drugs and find pricing at multiple pharmacies.
- If you are currently utilizing mail order prescriptions drugs, you will need to have your doctor write a new prescription to continue doing so. Also, locate the Mail Service order form at http://www.caremark.com/portal/asset/MOF_Carefirst.pdf. We recommend getting your prescription filled prior to 11/1/14 to allow time to set up the new mail order script.
- Look for your new ID card in the mail and on the CareFirst mobile app after 11/1/14.
- On 11/1/14, sign-up for MyAccount at CareFirst.com and download our mobile app in order to receive your electronic ID card, benefits information, and your explanations of benefits. The mobile app will help you find providers using your current location.
- If you are being treated for an ongoing issue at an out-of-network provider, you may be able to continue to use that provider and receiving in-network benefits for up to 90 days using our Transition of Care Service. Please let your benefits office know if you have any ongoing issues and for more information on how to qualify for this service.

Examples of conditions that qualify for Transition of Care are:

- Pregnancy (beyond 24 weeks gestation)
- Bone Fractures
- Recent Heart Attack
- Other Acute Trauma or Surgery
- Newly diagnosed Cancer