



**Arbitration as an Alternative to Litigation for Claims of Medical Malpractice:
The Kaiser Permanente Experience**

December 2, 2014
National Academy of Sciences Building
Members Room
2101 Constitution Avenue, NW
Washington, DC 20418

Agenda

8:30	Continental Breakfast
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9:00	Welcome and Introductions
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Anne-Marie Mazza, Director, National Academy of Sciences' Committee on Science, Technology, and Law

9:15	Overview of Paper: <i>Can Mandatory Consumer Arbitrations Be Fair? The Kaiser Permanente Medical Malpractice Example</i>
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Speaker: Alan B. Morrison,* Associate Dean for Public Interest and Public Policy,
George Washington University Law School

9:35	Comments
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Commentators:

Bruce Merl, Regional Medical-Legal Director, The Permanente Medical Group (TPMG)

Ken Richardson, Kaiser Foundation Health Plan, Inc.

Sharon Oxborough, Independent Administrator, Office of the Independent Administrator

10:15	Open Discussion with Participants
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11:30	Adjourn
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* Member, National Academy of Sciences' Committee on Science, Technology, and Law